

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, LOST OR STOLEN

2620. Mrs C.L. Edwardes to the Minister for Police and Emergency Services; Justice; Community Safety

I refer the Minister to mobile telephones that have been lost or stolen and ask -

- (a) has the loss been reported to the service provider;
- (b) was the IMEI or serial number of the lost or stolen mobile telephone reported to the service provider so that the handset could be blocked from use;
- (c) if not, why not; and
- (d) what is the cost of replacing the lost or stolen mobile telephone handsets?

Mrs M.H. ROBERTS replied:

WESTERN AUSTRALIA POLICE SERVICE

The Western Australia Police Service advise:

- a) Yes, the Superintendent of WAPS Communications reports the loss to the carrier as soon as the user reports the matter to Communications Division. WAPS further advise they are currently implementing changes to the Commissioner's Orders and Procedures Manual in order that lost or stolen mobiles will require reporting to the Superintendent in Charge of the Communications Division. A register will be incorporated to ensure that all lost/stolen mobiles are reported immediately to the Service provider.
- b-c) In all instances where the IMEI number is known, the blocking process is implemented.
- d) Handsets used by WAPS fall into the following categories with the corresponding average cost to replace:

· Basic	\$150 - \$250
· Standard	\$250 - \$500
· Executive	\$500 - \$1000

(NB: price variation occurs due to mobile telephone model upgrades from suppliers)

FIRE AND EMERGENCY SERVICES AUTHORITY

The Fire and Emergency Services Authority advise:

- (a) Yes
- (b) Yes.
- (c) Not applicable.
- (d) The cost of replacing mobile phones was as follows:

2000/2001	\$5,000.00
2001/2002	\$5,000.00
2002/2003	\$1,000.00

DEPARTMENT OF JUSTICE

The Department of Justice advise:

- (a-b) Yes
- (c) Not applicable
- (d) \$299.00